

Terms of Use

Welcome to Parluxo, a platform provided by Blish Hotel and Hostel (OPC) Pvt. Ltd. for salon slot booking. By using our application, website, and services, you agree to the following legally binding terms. Please read them carefully.

1. Acceptance of Terms:

By accessing or using the Parluxo platform, you acknowledge that you have read, understood, and agree to be bound by these Terms of Use, our Privacy Policy, and all applicable laws and regulations.

2. Service Scope:

Parluxo provides a digital platform for users to discover, view, and book available time slots at partner salons. We are not responsible for the quality or outcome of services provided at the salon premises.

1. User Responsibilities:

- Provide accurate personal information during registration.
- Arrive at the booked salon on time. Failure to do so may result in a forfeited booking without refund.
- Refrain from misusing the app or violating any terms herein.

2. Booking Policy:

Parluxo only facilitates bookings. If a booking is confirmed but the user fails to receive service due to salon-side issues, a refund will be processed. If the user fails to reach the salon on time, no refund will be provided.

3. Prohibited Conduct:

Users must not:

- Impersonate any person or entity.
- Use the platform for unlawful purposes.
- Attempt to reverse engineer, hack, or tamper with any part of the platform.

4. Changes to the Terms:

Parluxo may revise these Terms of Use at any time. Continued use of the platform following any changes indicates acceptance of the new terms.

5. Government Compliance:

Parluxo complies with applicable Indian IT laws and regulations, including those related to consumer protection and digital services. Any misuse or violation by users may be reported to the authorities.

6. Jurisdiction:

All legal matters arising from these terms shall be subject to the exclusive jurisdiction of the courts in Hazaribagh, Jharkhand.

7. Contact:

For any queries, reach out to:

Blish Hotel and Hostel (OPC) Pvt. Ltd.

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